

Subject: PTS2015 Expiry

Hardware: All

Software: 2015

Effective Date: Immediately

Description:

Paymark are in the process of expiring PTS2015 Software and as of this date, no new terminals can be added to the network

Impact:

Affected terminals will RKI successfully, however they will not logon or transact

If a particular Terminal ID (Merchant) has been upgraded to PTS2017, downgrade to PTS2015 is not possible

Resolution:

Further deployment of terminals with expired software will require assessment against the criteria below. Please phone the Paymark Helpdesk to arrange

Change of Ownership

Business is sold and the existing terminal will be utilised by the new business owner

- New merchant number issued
- Existing merchant number utilised.

Change of Acquirer

Merchant is changing banking relationship and existing terminal will be retained

- New merchant number issued
- Existing merchant number utilised.

New merchant site or lane

Terminal is being installed to match other devices currently being utilised by a merchant chain

New merchant added to a multi-merchant terminal

A new merchant account is being configured alongside another merchant on an already expired device

Short Term Rentals

A merchant seeking to use a terminal for short term or temporary swap-out scenarios