Description:

HOSPITALITY - Card Status Check transactions are declining.

Impact:

Merchants enabled for hospitality will be unable to successfully process Card Status Check transactions.

Resolution:

While Skyzer PTS2017 software has been certified for all newly supported hospitality transactions, unfortunately none of the acquiring banks currently support the Card Status Check transactions and these will be declined by Paymark. (All others hospitality transactions are functioning in production)

As yet, there is no ETA on when this transaction type will be supported in production however once we are advised of its availability, we communicate this to all.